



CPP20218 CERTIFICATE II SECURITY OPERATIONS

Get a Real Start in becoming a Security Professional

Security is one of the fastest growing industries in Australia

With many different opportunities you could be working in a Security Role at:

- Shopping Centres
- Sporting Events
- Exhibition Buildings
- Mobile Patrols
- Defence Sites*
- Courts Houses*
- Airports* & Ports*
- Building Security
- Music Festivals
- Motor Racing
- Concierge for Hotels
- Wine & Lifestyle Festivals

Who can enrol in this qualification

The qualification is designed for people who wish to obtain a security license & work in manpower sector of the private security industry to patrol, protect or guard any property while unarmed (and whether while static or mobile).

Suitability Requirements

Participants must have sufficient skills to read, write and communicate in English and have basic computer skills. Participants must also be physically fit enough, to perform defensive techniques, and bend/kneel for at least 2 minutes for CPR.

What to bring

A pen, small notepad, 100 points of ID - JP certified, your USI**

**Additional Training Required*

***USI - Unique Student Identifier is a Commonwealth Gov't Reference, available from www.usi.gov.au*

Licensing & Regulatory Requirements

To perform these duties in Victoria, you will be required to hold a Licence as an Unarmed Guard/ Crowd Controller. Victoria police issue these licenses and they will require you to supply:

- CPP20218 Certificate II in Security Operations, completed within the last 12 months
- Meet The Criminal History and Fingerprint checks
- Proof of Australian Work Rights
- 2 written suitability references (Vicpol Document)

Delivery

All training & assessment is face to face with a minimum of 138 hours, with an additional 12 hours of recommended home study/revision.

Assessment

Assessment is conducted by the below methods:

- Theory Questions
- 2 Closed booked examinations
- Practical Assessments:
Security Scenarios in crowd control, managing conflict, controlling access, defensive tactics, health & safety, mobile and foot patrolling and the law.

Completion

On successful completion participants will be issued: CPP20218 Certificate II in Security Operations (Typically within 7-14 days, but may vary)

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Unarmed Guard, Crowd Controller, Monitoring Centre/Control Room Operator

To work in Victoria as a security officer with the above licence categories, you will be required to obtain the below competencies:

Course Structure

- **CPPSEC2101** Apply effective communication skills to maintain security
- **CPPSEC2102** Apply legal and procedural requirements to work effectively within a security team
- **CPPSEC2103** Apply WHS, emergency response and evacuation procedures to maintain security
- **CPPSEC2104** Apply risk assessment to select and carry out response to security risk situations
- **CPPSEC2105** Provide quality services to a range of security clients
- **CPPSEC2106** Protect self and others using basic defensive techniques
- **CPPSEC2107** Patrol premises to monitor property and maintain security
- **CPPSEC2108** Screen people, personal effects and items to maintain security
- **CPPSEC2109** Monitor and control access and exit of persons and vehicles from premises
- **CPPSEC2110** Monitor and control individual and crowd behaviour to maintain security
- **CPPSEC2111** Apply security procedures to manage intoxicated persons
- **CPPSEC2112** Apply security procedures to remove persons from premises
- **CPPSEC2113** Escort and protect persons and valuables
- **HLTAID011** Provide first aid

Why choose BCI Institute

BCI is an accredited Registered Training Organisation delivering Nationally Recognised qualifications for licensing outcomes for over 23 years to thousands of students. We do what we train, our sister company BCI Protection has offered security services in multiple countries in all levels of security.

Course Information:

Location is advised on enrolment or

Dates: (first day)

(Last day)

Training Times: 830hr to 1700hrs WEEK DAYS ONLY. FIRST DAY: Please arrive approximately 15 minutes early to complete any outstanding paperwork. DRESS CODE: Neat & Casual. No Singlets or Thongs

Don't wait - to book your place now!

ETG trainers impart their expertise, skills and knowledge to you, so you are fully prepared to enter the industry. Classes fill quickly, so be sure to enrol early to secure your place.

Member Organisations and Accreditation Bodies



The Process

